

WARRANTY POLICY

Muovihaka Oy warrants that entrance matting systems and wet area mats supplied will be free of any defects in materials or workmanship and will give satisfactory performance for applications recommended in Muovihaka Oy's literature.

If, in the sole opinion of Muovihaka Oy, a product covered by this warranty is defective, Muovihaka Oy will replace or repair it free of charge, provided that the customer shall be responsible for transportation cost. No returns will be accepted without written authorization from Muovihaka Oy.

The warranty periods below shall extend from date of shipment by Muovihaka Oy and shall be subject to the mats being properly applied, installed, cleaned and maintained in accordance with the manufacturer's recommendations.

Jaguar, Patrol, Combo and Silver Brush entrance mats:	5 years
Integra, Titan, Silver Brush-Rib, Silver Rib, Silver Brush-Carpet, Silver Carpet mats:	3 years
Lagune wet area mat:	3 years
Ultima wet area mat:	2 years

This warranty will not apply to any mat which will have been subject to misuse, negligence, accident and use not in accordance with manufacturer's instructions or which will have been altered or repaired by persons other than the authorized distributors or employees of the manufacturer.

This warranty is not applicable under the following circumstances:

- Normal wear or colour inconsistency of products.
- Improperly installed products.
- Use of the product for other than its intended purpose.
- Failure due to lack of proper maintenance as described in Muovihaka Oy cleaning and maintenance recommendations.
- Damage or loss incurred in transportation of the product.

The level of liability under this warranty is limited to the original price paid only and shall not exceed the original cost of the product. The liability of Muovihaka Oy under this warranty is limited to replacement or repair, and does not include any responsibility for consequential or other damages of any nature.