

## WARRANTY POLICY

Muovihaka Oy warrants that entrance matting systems, wet area mats and flooring tiles supplied will be free of any defects in materials or workmanship and will give satisfactory performance for applications recommended in Muovihaka Oy's literature.

If, in the sole opinion of Muovihaka Oy, a product covered by this warranty is defective, Muovihaka Oy will replace or repair it free of charge, provided that the customer shall be responsible for transportation cost. No returns will be accepted without written authorization from Muovihaka Oy.

The warranty periods below shall extend from date of shipment by Muovihaka Oy and shall be subject to the mats being properly applied, installed, cleaned and maintained in accordance with the manufacturer's recommendations.

**Entrance mats:**

Jaguar, Patrol, Combo and Silver Brush	5 years or 5 million crossings
Jaguar Carpet, Integra, Titan, Vision, Vision Carpet, Silver Brush-Rib, Silver Rib, Silver Brush-Carpet and Silver Carpet	3 years or 3 million crossings

**Wet area mats:**

Lagune and Modena	3 years or 3 million crossings
Ultima	2 years or 2 million crossings

**Flooring tiles:**

Legend and Plaza	3 years
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This warranty will not apply to any mat which will have been subject to misuse, negligence, accident and use not in accordance with manufacturer's instructions or which will have been altered or repaired by persons other than the authorized distributors or employees of the manufacturer.

This warranty is not applicable under the following circumstances:

- Normal wear or colour inconsistency of products.
- Improperly installed products.
- Use of the product for other than its intended purpose.
- Failure due to lack of proper maintenance as described in Muovihaka Oy cleaning and maintenance recommendations.
- Damage or loss incurred in transportation of the product.

The level of liability under this warranty is limited to the original price paid only and shall not exceed the original cost of the product. The liability of Muovihaka Oy under this warranty is limited to replacement or repair, and does not include any responsibility for consequential or other damages of any nature.